



ROOT CAUSE ANALYSIS TRAINING COURSE 29TH JANUARY 2019 AND 30TH JANUARY 2019 MANCHESTER AIRPORT MARRIOTT HOTEL, HALE ROAD, HALE BARNES, MANCHESTER, WA15 8XW

Root Cause Analysis (2 day course)

Course times: 09:00 to 17:00 on Day One

Course times: 09:00 to 17:00 on Day Two

Course Outline

This course examines the common pitfalls encountered in problem solving and shows how to avoid them. Building on this knowledge delegates will learn how to define any event-based problem and use a simple five step process to develop a causal understanding and identify solutions.

The course also covers gathering evidence, interviewing and facilitating RCA with a team of participants. There are many "hands on" exercises that allow participants to apply RCA methods to real problems. At the end of the course delegates will be able to:

- Perform an RCA
- Facilitate an RCA by leading a team of participants
- Identify effective solutions to event based problems
- Prepare final RCA report
- Effectively communicate RCA findings

Delegates will receive a full 130 page manual as well as a copy of 'Causelink' software, which alone is worth the course fee.

The course is run by world experts Sologic Ltd. Their approach to RCA is widely used in the chemicals, oil, pharmaceutical, food and mining industries.

Who Should Attend

The course is aimed at individuals who are required to solve organisational problems on their own or facilitate a team. In particular this course will benefit SHE managers or senior professionals as well as plant/manufacturing managers, Maintenance and Reliability specialists and supervisors, quality managers and those who are regularly involved in incident investigation.

CONTACT Mavis Wright

CIA
Kings Buildings
Smith Square
London SW1P 3JJ

Tel: 020 7963 6737
Fax: 0871 813 0306
e-mail: events@cia.org.uk