

Event Programme

Root Cause Analysis Training Course

**21st May 2019 and 22nd May 2019 – Manchester Airport
Marriott Hotel, Hale Road, Manchester, WA15 8XW**



Course Details

This world-class Advanced Problem Solving course combines state of the art Root Cause Analysis (RCA) methods with proven management techniques to teach you how to identify, analyse and address the root causes of even the most complex problems, challenges and opportunities.

Root Cause Analysis (2 day course)

Course times: 09:00 to 17:00 on Day One

Course times: 09:00 to 17:00 on Day Two

Across this two-day course you will develop the skills required to implement an effective and scalable RCA problem solving process. The course will provide and familiarise attendees with a systematic, structured and evidenced based RCA process that can be embedded into their organisation. Attendees will apply their new skills to industry specific challenges and case studies.

Attendees will also receive a license to Causelink; Sologic's RCA Reporting Software and a comprehensive RCA Manual.

This course will teach you how to:

- Transform complex problem solving skills
- Improve your organisation's crucial decision making ability
- Develop and embed critical thinking techniques
- Create and develop teams that fully understand complex events
- Introduce a method, language and culture that delivers, first time, every time
- Benefit from a significant competitive advantage
- Encourage innovation and maximise engagement
- Identify the organisational requirements for embedding this systematic, structured and evidenced based RCA process

Attendees will learn how to:

- Assemble fast, accurate and effective problem solving teams
- Account for the human failure related causes in problem solving
- Use the Sologic five step RCA process to structure effective problem solving
- Uncover, gather and manage essential problem solving data
- Build powerful visual charts that illustrate genuine cause and effect
- Reveal and apply effective solutions that save your organisation crucial resources
- Generate exceptional reports that get noticed and create change
- Confidently lead a collaborative problem solving team

This Advanced RCA Problem Solving course is suitable for any industry professional who regularly deals with frontline, chronic or strategic challenges.

This course will be of particular benefit to:

- Leadership Teams
- Strategic Management Professionals
- Senior Analysts, Forecasters & Planners
- Quality, Reliability and Risk Professionals
- Safety, Health and Environment (SHE) Professionals
- Specialists in Compliance and Regulation
- Specialists in Change Management

This course is delivered by Sologic; leading global specialists in Root Cause Analysis. Sologic RCA is used by many leading companies within the wider Chemical Industry. Firms use Sologic RCA across their organisation, within Quality, Reliability and Safety, and throughout Commercial, Compliance and Strategy.

For full details of our comprehensive programme of events visit www.cia.org.uk